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COMMERCIAL CLEANING PROCEDURES FOR CORIAN® QUARTZ

ITEMS TO BE REMOVED:

- | | |
|-----------------------|-------------------------|
| 1. Red wine | 11. Hydrogen peroxide |
| 2. Lemon juice | 12. Ammonia cleaners |
| 3. Oil | 13. Hair dye |
| 4. Mustard | 14. Lipstick |
| 5. Blueberries | 15. Nail polish remover |
| 6. Coffee | 16. Toothpaste |
| 7. Roasted vegetables | 17. Shoe Polish |
| 8. Beets | 18. Isopropyl alcohol |
| 9. Hot Sauce | |
| 10. Vinegar | |

ROUTINE CLEANING

1. Wipe up spills as they occur.
2. Use a cloth or paper towel and a nonabrasive cleanser such as a general purpose surface cleaner. Dish soap and hot water may also be used.

ITEMS TO BE REMOVED:

- | | |
|---------|-----------|
| 1. Gum | 4. Polish |
| 2. Food | 5. Paint |
| 3. Food | 6. Blood |

DRIED SPILLS

1. Scrape away, using a plastic putty knife.
2. Use a white, light-duty Scotch-Brite™¹ scrub pad and a nonabrasive cleanser such as a general purpose surface cleaner.
3. A Magic Eraser can be used to remove residual stains.

ITEMS TO BE REMOVED:

1. Tea
2. Grape Juice
3. Cigarette

LIGHT STAIN REMOVAL PROCEDURE 1

1. Moisten paper towel or cloth with Greased Lightning™², Saniten N323 Granite and Quartz Cleaner or another comparable product.
2. Rub stain remover into stain.
3. Let sit, covered by cloth for 15 minutes.
4. Wipe/scrub clean (may use non-scratch Scotch-Brite™ pad).
5. Clean thoroughly with hot water and dish soap to remove any cleaning residue.

ITEMS TO BE REMOVED:

- | | |
|---|---------------------------|
| 1. All stains that persist from lists above and | 4. Ink Pen |
| 2. Adhesive residue from stickers or tape | 5. Wite-Out® ⁴ |
| 3. Permanent Magic Marker® ³ | 6. Crayon |
| | 7. Iodine |

LIGHT STAIN REMOVAL PROCEDURE 2

1. Wearing gloves, moisten area, paper towel or cloth with a cleaner like acetone or nail polish remover (acetone or non-acetone based). Acetone and other solvents are suitable for short exposures only. They should be allowed to evaporate. Covering the solvent before it evaporates will prolong exposure and may cause damage.
2. Clean thoroughly with hot water and dish soap to remove any cleaning residue.

COMMERCIAL CLEANING PROCEDURE FOR CORIAN® QUARTZ

ITEMS TO BE REMOVED:

1. All stains that persist from lists above
2. Industrial chemicals (wood stains, etc.)

LIGHT STAIN REMOVAL PROCEDURE 3

1. Wearing gloves, moisten area, paper towel or cloth with acetone or nail polish remover (acetone or non-acetone based). Acetone and other solvents are suitable for short exposures only. They should be allowed to evaporate. Covering the solvent before it evaporates will prolong exposure and may cause damage.
2. Apply a small amount of abrasive cleanser like Comet® Powder Cleansers⁵.
3. Gently work abrasive and cleaner on stained area.
4. Rinse thoroughly to remove any cleaning residue.

ITEMS TO BE REMOVED:

1. Water spots (calcium deposits) and rust stains

WATER SPOT AND RUST REMOVAL

1. Apply calcium/rust remover to a white cotton Scotch-Brite™ or 0000 steel wool and rub affected area. An effective water mark/rust remover is CLR®⁶.

¹ Scotch-Brite™ is a trademark of the 3M Company.

² Greased Lightning® is a registered trademark of Homecare Labs, Inc.

³ Magic-Marker® is a registered trademark of the Bic Corporation.

⁴ Wite-Out® is a registered trademark of the Bic Corporation.

⁵ Comet® is a registered trademark of Prestige Brands.

⁶ CLR® is a registered trademark of Jelmar.

PLEASE VISIT OUR WEB SITE: WWW.CORIANQUARTZ.COM OR CONTACT YOUR CORIAN® REPRESENTATIVE FOR MORE INFORMATION ABOUT CORIAN® QUARTZ.

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The Proper Cleaning + Disinfecting of Formica® Products



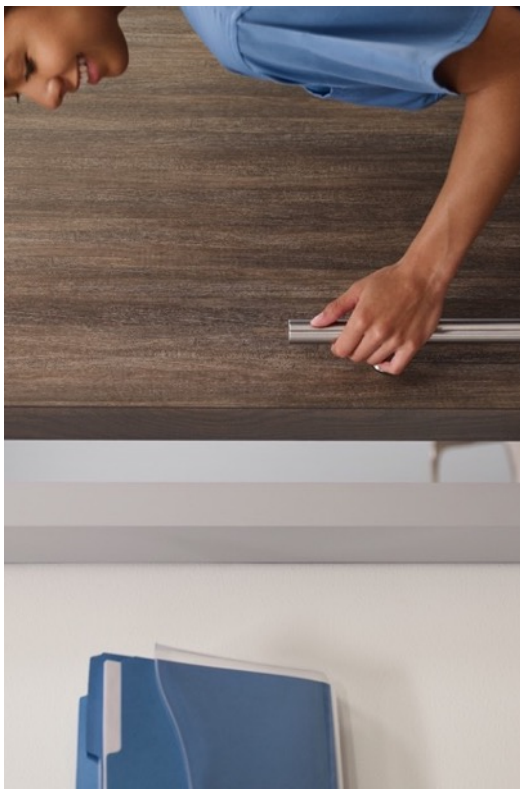


Three Steps for Every Day Cleaning

1. Use a clean, damp, nonabrasive cotton cloth and a mild liquid detergent or household cleaner. Clean the soiled area using a rotating motion.
2. Next, rinse with clean water, using a clean, non-abrasive cotton cloth. Take care not to flood the laminate, especially near seams
3. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Recommended Cleaners

- Liquid dish soap like Dawn®
- Fantastik® All Purpose Cleaner
- Formula 409®
- Pine-Sol® (original formula)
- Windex®



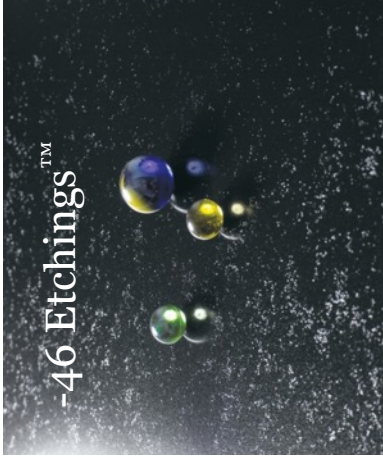
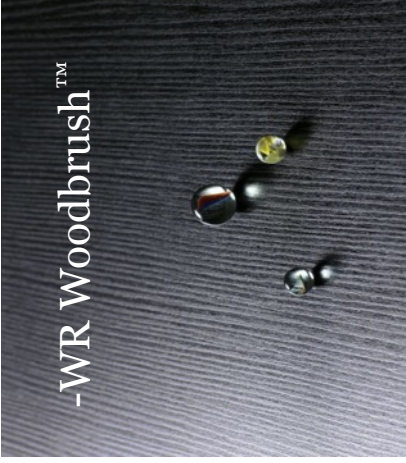
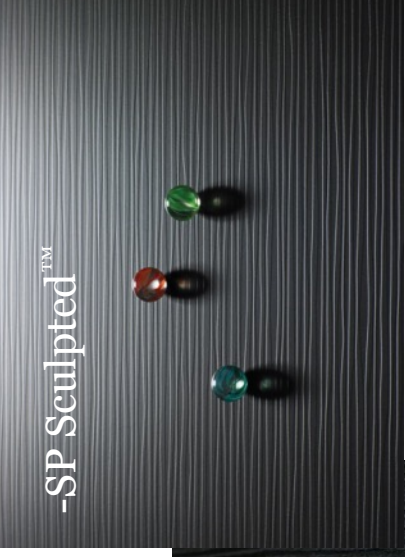
What to Avoid

- Abrasive pads - like scouring powders, steel wool, Scotch-Brite™ and sandpaper
- Abrasive cleaners like scouring powders, Ajax®, Comet®, Magic Eraser
- Acidic or Alkali based Cleansers



Deep Texture Cleaning Tips

- Use a nylon bristled hand or vegetable brush
- Mild liquid detergent and water solution
- Clean the soiled area using a rotating motion
- Finish by rinsing with water, and then dry the surface.



Formica® Products & FENIX™

The Three Step Every Day Cleaning Method
applies to all Formica® Brand products

- Formica® Brand Laminate
- Formica® Writable Surfaces
- 180fx®
- Formica® Compact
- ColorCore®2
- DecoMetal®
- Formica Infiniti®
- Formica Infiniti® ColorCore®2
- Formica Envision™
- HardStop™
- IntenteK™
- Everform™ Solid Surface
- FENIX™



Special Cleaning Recommendations

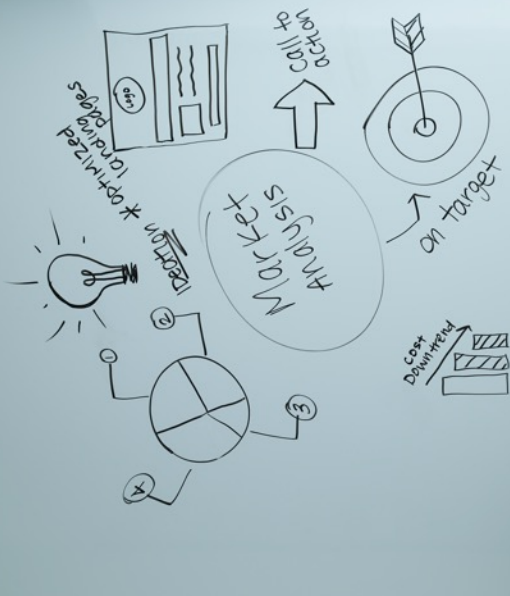
- Markerboard & Chalkboard
- Stains
- Glue
- Paint or Varnish
- Solid Surfacing/Sinks



Formica® Writable Surfaces

Gloss (-90)

- Wipe with a clean, nonabrasive cotton cloth or standard dry erase eraser.
- If residual streaks remain after normal cleaning, use a mild glass cleaner, then dry with a clean, non-abrasive cotton cloth.
- Stubborn marks may require alcohol or acetone
- Marker left on the surface for long periods of time may require a marker board cleaner and conditioner specifically designed for dry erase surfaces



Formica® Writable Surfaces

Chalkboard

- Wipe clean with a sponge and water.
- Stubborn marks may require alcohol or acetone.
- Always test chalkboard pens for ghosting on a small area before using on a larger surface.



Three Steps to Remove Tough Stains

1. Apply a recommended cleanser and allow it to draw out the stain.
 - Acetone
 - Rubbing alcohol (isopropyl)
 - Ethanol
2. Clean using a rotating motion. If a cotton cloth or sponge doesn't do the trick, try using a nylon-bristle brush.
3. Rinse with water and dry the surface. Remember, it is important to remove all cleanser from the surface.

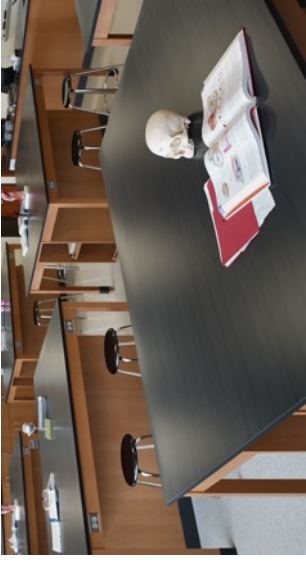
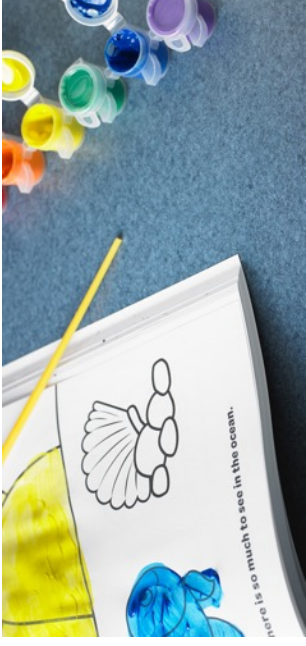


The Baking Soda Method – Tougher Stains

- Apply paste of baking soda and water
- Wipe up the paste with damp non-abrasive cotton cloth
- Rinse clean with water



Removing Glue, Paint, and Varnish



- Newly installed decorative laminate can have a streaky appearance caused by contact adhesive used during fabrication.
 - Clean with a non-abrasive cotton cloth and an adhesive solvent
- For Super Glue, acetone works well
- Most oil-based paints, varnishes and lacquers can be removed from decorative laminate surfaces with a suitable solvent

Everform™ Solid Surface

Stubborn Stains

- Soft Scrub®*
- Bleach

Sinks

- Scrub with Comet®, Ajax®, Scotch-Brite™

Everform™ Solid
Surface is repairable



*may affect gloss level. See Everform™ Solid Surface technical data sheet for more details.

Disinfectant Use on Formica Products

EPA Approved List N Products

- Over 420+ Products & Growing
- Keyword Search on EPA Website by:
 - EPA Registration Number
 - Active Ingredient
 - Use
 - Contact Time

<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

Formica Tested Products From Key Active Compound Categories

- Test Method: Spot Test – NEMA 3-4



Cleaning and Disinfectants (EPA Approved List N Products)

HPL*

General Cleaning:

- Fantastik®
- Formula 409®
- Windex®
- Liquid dish soap (Dawn®)

Disinfecting:

- Quaternary Ammonium
- Alcohols (Isopropanol, Ethanol)
- Sodium Hypochlorite (Bleach)
- Hydrogen Peroxides

(FENIX™ & Formica® Infiniti)**

General Cleaning:

- Fantastik®
- Formula 409®
- Windex®
- Liquid dish soap (Dawn®)

Disinfecting:

- Quaternary Ammonium
- Alcohols (Isopropanol, Ethanol)
- Sodium Hypochlorite (Bleach)
- Hydrogen Peroxides
- Phenolic

Always follow cleaning or disinfectant with a warm water rinse and dry

*Also applies to Formica® Compact, ColorCore®2, HardStop™, Formica Envision™, and Intentek™

**Also applies to Formica Infiniti® ColorCore®2



Cleaning and Disinfectants (EPA Approved List N Products)

DecoMetal (Brushed Aluminum)

General Cleaning:

- Fantastik®
- Formula 409®
- Windex®
- Liquid dish soap (Dawn®)

Disinfecting:

- Quaternary Ammonium
- Alcohols (Isopropanol, Ethanol)
- Sodium Hypochlorite (Bleach)
- Hydrogen Peroxides

Solid Surfacing

General Cleaning:

- Fantastik®
- Formula 409®
- Windex®
- Liquid dish soap (Dawn®)

Disinfecting:

- Isopropanol
- Sodium Hypochlorite (Bleach)

Always follow
cleaning or
disinfectant with a
warm water rinse
and dry

EPA COVID19 Disinfectant List & Common Brands

<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

Quaternary Ammonium

(198 listed)

- Clorox® Disinfecting Wipes
- Clorox Healthcare® VersaSure® Wipes
- Clorox Commercial Solutions®
Disinfecting Wipes
- Lysol® Disinfecting Wipes (All Scents)
- Lysol® Brand All Purpose Cleaner
- Sani-Cloth® Germicidal Disposable Cloth
- Super Sani-Cloth® Germicidal Disposable
Wipe
- Virex™ II 256
- Fantastik® Multi-Surface Disinfectant
Degreaser
- Enviro® Liquid Disinfectant Cleaner
- Caviwipes™
- Cavicide™

Sodium Hypochlorite (Bleach)

(54 listed)

- Clorox Healthcare® Bleach Germicidal Wipes
- Ultra Clorox® Brand Regular Bleach (8.25%)
- Clorox Healthcare® Bleach Germicidal Cleaner
Spray
- Clorox® Disinfecting Bleach2
- CloroxPro™ Clorox® Germicidal Bleach
- CPPC Ultra Bleach 2
- Sani-Cloth® Bleach Germicidal Disposable
Wipe
- Caviwipes™ Bleach
- Cavicide™ Bleach
- Dispatch®
- Lysol® Brand Bleach Mold and Mildew
Remover

EPA COVID19 Disinfectant List & Common Brands (cont'd)

<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

Hydrogen Peroxides

(43 listed)

- Clorox Commercial Solutions® Hydrogen Peroxide Cleaner Disinfectant
- Clorox Commercial Solutions® Hydrogen Peroxide Cleaner Disinfectant Wipes
- Clorox Commercial Solutions® Clorox® Disinfecting Biostain & Odor Remover
- Oxivir™ Tb
- Oxivir™ Wipes
- Oxivir™ 1 Wipes
- Accel® Tb
- Accel® TB Wipes
- Accel® (Concentrate) Disinfectant Cleaner
- Oxy-1 Wipes
- Sani-HyPerCide™ Germicidal Spray
- Oxy-Team™ Disinfectant Cleaner

Phenolic

(9 listed)

- Steris LpH®
- Steris Vesphene® II
- Opti-Phene
- Wex-Cide 1128

Ethanol

(18 listed)

- Purell® Professional Surface Disinfectant Wipes
- Lysol Neutra Air® 2 in 1
- Wedge Disinfectant Wipes

Isopropanol

(11 listed)

- Klercide™ 70/30 IPA
- Alpet® D2
- Opti-Cide 3®

THANK YOU

www.formica.com





Wilsonart® Laminates

Care & Maintenance

Care & Maintenance

Your decision to purchase Wilsonart® Laminates will bring you years of quality performance.

Everyday cleaning of our products is as simple as a quick wipe with a damp sponge. All resist muddy fingerprints, coffee spills and so much more.

Be sure to read and follow the recommended care and cleaning procedures.

ROUTINE CARE

To clean the surface, use a damp cloth or sponge and a mild soap or detergent. Rinse thoroughly with warm water and wipe dry.

Difficult stains such as coffee or tea can be removed using a mild household cleaner/detergent and a soft bristled brush, repeating as necessary.

If a stain persists, use a paste of baking soda and water and apply with a soft bristled brush. Light scrubbing for 10 to 20 strokes should remove most stains. Although baking soda is a low abrasive, excessive scrubbing or exerting too much force could damage the decorative surface, especially if it has a gloss finish.

Stubborn stains that resist any of the above cleaning methods may require the use of undiluted household bleach or nail polish remover. Apply the bleach or nail polish remover to the stain and let stand no longer than two minutes. Rinse thoroughly with warm water and wipe dry. This step may be repeated if the stain appears to be going away and the color of the laminate has not been affected. **WARNING:** Prolonged exposure of the laminate surface to bleach will cause discoloration.

Hot pans and heat-producing appliances (such as electric skillets), when set directly upon countertops, can mar the product's beauty. Always use a heat shield, hot pad or trivet.

A FEW NOTES OF CAUTION

- Acidic or abrasive cleaners can damage laminate surfaces; do not use them.
- Drain cleaners containing lye will permanently damage any Wilsonart® Laminates surface. If you spill a drain cleaner, wipe it up immediately and rinse several times with water.
- Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dishwashing detergent or an all-purpose cleaner.
- Never place pots or dishes directly from the oven or burner on an unprotected laminate surface; such extreme heat can cause cracking or blistering.
- Do not work with oven cleaners on an unprotected countertop. Wipe spills away promptly and rinse several times with water.
- Rust removers contain harsh chemicals which will quickly cause permanent damage. If a spill occurs, wipe off all residue immediately, wash thoroughly with soapy water and rinse several times.
- Steel wool and other abrasive pads will damage Wilsonart® Laminates. Don't use them for cleaning and don't store steel wool pads on your countertop; the metal can rust and leave stains.
- Toilet bowl cleaners contain harsh chemicals that can cause permanent damage. If spills occur, wipe up immediately, wash surface with soapy water and rinse several times.

RECOMMENDED HOUSEHOLD CLEANERS

- Windex®
- Glass Plus®
- Fantastik®
- Mr. Clean®
- Formula 409®
- Isopropyl Alcohol (Isopropanol)

*Prolonged exposure to bleach will cause discoloration. When cleaning Wilsonart Laminates, DO NOT use products that contain the following ingredients:

CHEMICAL INGREDIENT	SYNONYMOUS NAMES
Hydrochloric Acid	Muriatic Acid Hydrogen Chloride
Sulfuric Acid	Oleic Acid Oil of Vitriol Oleum
Hydrofluoric Acid	Rust Remover
Phosphoric Acid	Rust Remover
Sodium Hydroxide	Caustic Soda Caustic Lye Soda Lye
Pumice (abrasive)	N/A



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Para Mantener Y Cuidar

LAMINADOS WILSONART®

Para limpiar la superficie use líquido limpiavajilla, o un detergente suave y agua, usando un paño suave o una esponja.

Con manchas difíciles como de café o té, use un limpiador o detergente suave y un cepillo de cerdas suaves y repita el proceso si es necesario. Si aun así la mancha no desaparece, use una pasta de bicarbonato de sodio y agua y aplíquela con un cepillo de cerdas suaves. En la mayoría de los casos, frotar suavemente 10 a 20 veces debere ser suficiente para hacer desaparecer la mancha. Aunque el bicarbonato de sodio no es muy abrasivo, frotarlo repetidamente o aplicar mucha fuerza puede dañar la superficie, especialmente en caso de laminados con acabado brillante.

En caso de manchas rebeldes que no cedan a los métodos anteriores, haga una pasta con blanqueador sin diluir o quitaesmalte. Aplíquelo sobre la mancha, y déjelo no más de dos minutos. Enjuague varias veces con agua tibia y seque con un paño suave. Si la mancha comienza a desaparecer y el color del laminado no se ve afectado, repita los pasos anteriores. **ADVERTENCIA:** Exponer la superficie del laminado al blanqueador por tiempo prolongado, ocasionará pérdida del color.

Las sartenes calientes y los aparatos eléctricos que producen calor (como las hornillas eléctricas), cuando se las coloca directamente en la superficie, pueden dañar la belleza del laminado. Siempre utilice un aislador, un platillo, o algo para proteger la superficie.

CONSEJOS ESPECIALES

Siempre enjuague la superficie del laminado después de limpiar. No enjuagar después de limpiar es la causa más común de daño al laminado. Aun una pequeña cantidad de limpiador que quede sobre la superficie, se puede reactivar por la humedad de las tazas o platos, dejando marcas permanentes en el material. Enjuague cuidadosamente con agua limpia y un paño limpio cada vez que aplique algún tipo de limpiador.

Recuerde usar una tabla de cortar. El filo de los cuchillos puede dañar la superficie de los laminados Wilsonart®, afectando su belleza y disminuyendo su resistencia a las manchas y al desgaste.

Los laminados Wilsonart® se usan en ocasiones en lugares que solo requieren remoción ocasional del polvo. La bella apariencia de estas superficies se puede mantener con más facilidad usando un aerosol para muebles sin aceite. (Recuerde remover el lustramuebles varias veces en el año para evitar que se acumule). El lustramuebles también ayuda a disimular las rayaduras ligeras.

ALGUNAS PRECAUCIONES

No use limpiadores muy ácidos o abrasivos. Pueden dañar el laminado.

Los limpiadores de cañerías con lejía (soda caústica), dañarán permanentemente cualquier superficie Wilsonart®. Si llega a salpicar uno de estos limpiadores, quítelo de inmediato y enjuague varias veces con agua limpia.

Las tinturas de cabello, textiles y de alimentos pueden dejar manchas permanentes. Si salpican tinturas, retirelas de inmediato con detergente limpiavajilla o con limpiador general.

Nunca coloque ollas o platos sacados directamente del horno o calentador sobre una superficie laminada no protegida: el calor extremo puede producir grietas o ampollas en la superficie.

No coloque limpiahornos sobre una cubierta no protegida. Retire de inmediato las salpicaduras y enjuague varias veces con agua limpia.

Los removedores de óxido contienen potentes agentes químicos que rápidamente causarán daños permanentes. Si hay un derrame, retire inmediatamente los residuos, lave cuidadosamente con agua jabonosa y enjuague varias veces.

La viruta de acero daña los laminados Wilsonart®. No la use para limpiar, y no la deje sobre la superficie, el metal puede oxidarse y dejar at manchas. Los limpiadores de inodoros contienen potentes agentes que pueden causar daños permanentes. Si se derraman, retirelos de inmediato, lave la superficie con agua jabonosa y enjuague varias veces.

PRODUCTOS RECOMENDADOS PARA LIMPIEZA

- Windex®
- Glass Plus®
- Fantastik®
- Mr. Clean®
- Formula 409®
- Isopropyl Alcohol (Isopropanol)

*La exposición prolongada a un decolorante/blanqueador causará descoloración. Cuando limpie laminados Wilsonart, o pisos no utilice productos que contengan los siguientes ingredientes químicos:

INGREDIENTE QUÍMICO	SINÓNIMOS FRECUENTES
Ácido Clorhídrico	Ácido Muriático Cloro
Ácido Sulfúrico	Furfural Vitriolo
Ácido Fluorhídrico	Protector limpiador de hierro
Ácido Fosfórico	Protector limpiador de hierro/antioxido
Hidróxido de Sodio Hidróxido de Potasio	Soda Caústica Soda
Pómez (abrasivo)	Soda Caústica Polvo de Piedra Pómez Piedra China